1. A salesgirl in a department store comes up to a new customer and says "______"
   a. do you need some help? b. Can you help me?
   c. What are you doing here? d. Why didn’t you call me.

2. You boss’s wife offers you a piece of cake, but you dislike that kind of cake so you say:
   “______”
   a. I hate that cake. b. Thanks, but I’m on a diet.
   c. Not another one. d. Don’t you have anything better?

3. You are waiting in line to buy a movie ticket when someone cuts in front of you.
   You say “______”
   a. Hold on. I’ll put you through b. Wait for me.
   c. Go to the back of the line d. I’ll save your place

4. After watching a film, a child says to his mother, “Mommie can intelligent life exist else where?” What is the movie most likely about?
   a. Cooking new dishes b. The Martians
   c. Car racing d. Animals’ behaviors

5. Your friend’s mother is seriously ill. To make your friend feel better you say:
   “______”
   a. Better Luck next time b. it’s no use crying over spilt milk
   c. Don’t worry. It’s not important d. Is there anything I can do?

6. A visitor to the Grand Palace is stopped from entering the grounds because she is wearing shorts and a sleeveless blouse. “A palace official says: “______”
   a. Why don’t you wear your clothes? b. What strange clothes!
   c. You should put your dress on. d. You have to dress properly.
7. Your little brother is learning to ride a bicycle. He has just fallen for the third time. You want to encourage him. You say: “______”
   a. You never learn  
   b. Don’t give up  
   c. You’re hopeless  
   d. don’t cry for me

8. Your friend has changed her hairstyle. You compliment her on her appearance by saying “______”
   a. It really looks at you.  
   b. You look terrific  
   c. you look strange indeed  
   d. what have you done?

9. You are in a shoe shop trying on shoes. The sales clerk asks you “______”
   a. Why are you so feet so big?  
   b. How big are you?  
   c. are you comfortable?  
   d. do they fit?

10. Someone is blocking your way so you say, “______.”
    a. please get lost  
    b. may I pass away?  
    c. please give me a way  
    d. may I get by?

11. You ask an operator if she would mind repeating a number. She replies: “______”
    a. Never ever  
    b. Why should I ?  
    c. Yes, that’s right  
    d. Not at all

12. John and his girlfriends are watching the TV program but John doesn’t like and says “______”
    a. Please change the TV immediately.  
    b. I can’t wait to see how it ends.  
    c. Let’s watch something else.  
    d. Turn over the channel.

13. Your teaching asks your opinion about an outside reading book. You found it boring but you want to be polite so you say “______”
    a. How could you assign such a boring book?  
    b. The book I liked was certainly not this one.  
    c. I prefer the book we read last term.  
    d. The book was unreadable, wasn’t it?